

### PERSONAL DATA AND PRIVACY POLICY

### INTRODUCTION

Orchid Healings has been created to share the author' awakening journey, the unfolding of events leading to the raising of her consciousness toward the nature of intuitions, and the remembering of the nature of the infinite cycle of the human life and death. With these sharings, the Author' aim is to bring fellow humans into entrusting their own intuitions, for an easier journey through the human life.

## PERSONAL DATA AND PRIVACY

Orchid Healings is committed to maintaining the appropriate confidentiality, integrity and security of personal data that we process by complying with both our legal and ethical obligations, in respect of data protection and privacy. This policy sets out the principles by which Orchid Healings adheres to when processing personal data and outlines the operational aspects of our various data processing activities.

### WHAT PERSONAL DATA DO WE COLLECT?

Personal data is any information relating to an identifiable living individual. We collect the following information about individuals:

#### ORCHID HEALINGS WEBSITE VISITORS

In order to enable Orchid Healings to provide latest inspirations and updates to its website's visitors, Orchid Healings maintains a Mailing List Subscribers Database comprising the following information: names (including pseudonyms), emails, phones numbers and address details. Correspondence: information relevant to your specific enquiries. Other: any other information you choose to provide to us. Orchid Healings is committed to fair and transparent processing, and you may contact Orchid Healings at any time at support@OrchidHealings.com. When any user visits Orchid Healings website, we will also automatically collect certain limited information through the use of cookies to distinguish that user from other users of our website. This helps us to provide a better experience when you browse our website and also allows us to improve our site. For more information on the cookies, we use and the purposes for which we use them, please refer to the cookies link on the website.

## **USE OF YOUR PERSONAL DATA**

Contact details are used to provide news and information about Orchid Healings and its activities. Subscribers can opt-out of receiving these notifications or change their preferences at any time using the 'unsubscribe' link provided in these emails or by contacting Orchid Healings via email to support@OrchidHealings.com. From time to time, we may contact subscribers to invite them to specific events relating to our spiritual awakening journeys. We take care to only invite individuals to events that are relevant to, and likely to be of interest to those individuals. If you do not want Orchid Healings to contact you or would like to inform Orchid Healings of your preferences regarding such contact, please let us know via email at support@OrchidHealings.com.

## YOUR RIGHTS IN RELATION TO PERSONAL DATA

Individuals whose personal data we process have certain rights in respect of that data, including:

# (1) RIGHT TO INFORMATION AND ACCESS

You have the right to request access to the information that we hold about you. In accordance with data protection laws, subscribers also have the right to receive a copy of any information we hold about them in connection with the performance of our services. On request, Orchid Healings will provide members with copies of their personal data in a convenient format via email. Orchid Healings will not transfer client's data to a third party.

## (2) RECTIFICATION, ERASURE, AND RESTRICTION

You have the right to ask us to limit or cease processing or erase information we hold about you. In responding to such requests, Orchid Healings will communicate to the individual concerned the impact of such restrictions or deletions, for example, on Orchid Healings' ability to keep the subscriber informed of events and updates potentially of interest. Orchid Healings takes reasonable steps to ensure that the personal data it holds about you is accurate and up-to-date and we will comply with any requests to rectify any inaccurate data we may hold about you. Orchid Healings relies on the accuracy of information provided by its subscribers and will rectify any notified inaccuracies

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following a request by the individual concerned. Requests for access to information regarding personal should be made in writing to the Orchid Healings via email to support@OrchidHealings.com.

### (3) RIGHT TO OBJECT

You have the right to object to Orchid Healings using your information on the basis of its legitimate interests and the right to ask us not to process your personal data for marketing purposes. Orchid Healings is committed to respecting individuals' rights. You may action your rights by contacting us via support@OrchidHealings.com, and we will comply with your requests unless we have a lawful reason not to do so. Orchid Healings will endeavour to handle any requests within a reasonable period of time and, in any event, within a month of the original request.

#### SHARING YOUR PERSONAL DATA

Orchid Healings will not share your personal data with third parties.

#### **DATA SECURITY**

Orchid Healings will take appropriate technical and organisational measures to protect the personal data we store or otherwise process against accidental or unlawful destruction, loss, alteration or unauthorized disclosure or access. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, although Orchid Healings strives to protect your personal data online, including through use of encryption and other measures, we cannot guarantee the security of any Internet communication or transmission. If you have reason to believe that your interaction with us is not secure, please notify us of the problem immediately by email to support@OrchidHealings.com. Prior to introducing new systems or technologies relevant to the processing of personal data, Orchid Healings will undertake the necessary impact assessments with a particular focus on any associated risks.

## HOW LONG DOES ORCHID HEALINGS RETAIN PERSONAL DATA FOR?

Orchid Healings will only retain personal data for as long as the subscribers do not indicate otherwise.

#### **DATA BREACHES**

In the event of any breach of Orchid Healings systems impacting on the security of a subscribers or any other individual's personal data, Orchid Healings will inform the affected member(s) or individuals at the earliest opportunity describing the nature of the breach, the possible consequences and the measures being taken to remedy the situation in accordance with our procedures and applicable law.

### **COMPLAINTS**

If you are unhappy with the way in which Orchid Healings processes your personal data, please contact us by email to support@OrchidHealings.com. You also have the right to lodge a complaint before the Commission Nationale Informatique & Libertés (CNIL), the French data protection authority. Their contact details as are follows: Commission Nationale Informatique & Libertés (CNIL), 3 Place de Fontenoy, TSA 80715, 75334 Paris Cedex 07; Tel: 01 53 73 22 22; or lodge a query on their website: https://www.cnil.fr/donnees-personnelles.

#### **CONTACT US**

Please direct any comments or enquires relating to this policy to: Orchid Healings via email support@OrchidHealings.com

## **UPDATING THIS POLICY**

From time to time we may change our data processing activities. We will notify you of any changes to this policy as required by law. We will also post an updated version on our website.

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